

HOW TO CONTACT SHIIP

SHIIP Volunteers are available to provide information and assistance.

You may contact SHIIP at 1-855-408-1212 or go to the website: www.ncshiip.com.

You may contact SHIIP locally at the McDowell Senior Center or the AC “Bud” Hogan Community Center in Old Fort.

Counseling sessions are by appointment only. Call the McDowell Senior Center for an appointment with a counselor at

828-659-0821. To contact a counselor at the AC “Bud” Hogan Community Center call 828-668-4867

FREE INFORMATION

Facts you need to be an informed consumer and to assist you in making the right health insurance decisions on:

- ***MEDICARE***
- ***MEDICARE PART D***
- ***SUPPLEMENTS***
- ***LOW INCOME SUBSIDY***

SHIIP COUNSELORS DO NOT SELL INSURANCE!!!

**SHIIP
Seniors' Health Insurance Information
Program
1-855-408-1212
www.ncshiip.com**

For local assistance:

McDowell Senior Center

100 Spaulding Rd
Marion NC 28752
Phone: 828-659-0821
Fax: 828-652-8723
Email: mcdowellseniorcenter.org

**McDowell
Senior Center**



*Seniors'
Health
Insurance
Information
Program*

Tel: 828-659-0821

ABOUT SHIIP

The Seniors' Health Insurance Information Program (SHIIP) counsels Medicare beneficiaries and caregivers about Medicare, Medicare supplements, Medicare Advantage, Medicare Part D, and long-term care insurance. The counselors on our toll-free line offer free and unbiased information regarding Medicare health care products. We also help people recognize and prevent Medicare billing errors and possible fraud and abuse through our NC SMP Program.

Since the program's creation in 1986, SHIIP has become a role model for other states and has received two national awards for "innovative" and "exemplary" service.

You may contact SHIIP at 855-408-1212 Monday thru Friday from 8am to 5pm. You may also contact the local coordinating site for McDowell County at McDowell Senior Center 828-659-0821 Monday-Friday 8am-4pm.

MEDICARE PART D

The Medicare Part D prescription drug plans are provided by private insurance companies that have contracted with and have plans approved by Medicare. Plans will vary from year to year. SHIIP can assist you in finding a Medicare Part D prescription drug plan.

Medicare beneficiaries may be eligible for the federal Extra Help low income subsidy program if he/she has limited income and resources. The Extra Help program can increase cost savings by paying for all or part of the monthly premiums, annual deductibles and provide lower prescription co-payments under a Medicare prescription drug plan. To qualify for Extra help the monthly income must be limited to \$1,508 for an individual (\$2030 for a married couple living together). Your resources/assets must not be more than \$13,820 for an individual (\$27,600 for a married couple living together). The assets/resources do not include a primary residence or a vehicle. If you believe someone you know may qualify for the Extra Help program, please encourage them to apply on-line at www.ssa.gov or contact our office at 800-443-9354 (toll free in N.C.), and we may assist them

with completing the on-line application process or send them a paper application. You can also contact the local coordinating site to make an appointment at McDowell Senior Center 828-659-0821.

Is there help available to pay for my Medicare Part B (health insurance) premium?

There are Medicare Savings Programs designed to assist with paying Medicare Part B premiums, co-payments and deductibles. You may apply for these programs through your local DSS 828-652-3355 or by contacting our Raleigh office at 855-408-1212 or the local coordinating site at 828-659-0821 and allowing our staff to complete an Extra Help on-line application which can also begin the application process for enrolling in a Medicare Savings Program.